



C I T Y O F
RENO
Memorandum

DATE: August 14, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: 08.14.26 Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for August 7, 2026 through August 13, 2026.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 08/14/2026 2:02 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026455-080726	8/7/2026	Jonathan Pyron	Police Department Records			Traffic Accident
G026456-080726	8/7/2026	Mindy Stojanoff	General Public Records		Sewer, GIS Mapping, Storm Drain	
G026457-080726	8/7/2026	Michael Leonard	General Public Records		Business License	
P026458-080726	8/7/2026	Aarilyn Vinson	Police Department Records			Body Worn Camera Video
G026459-080726	8/7/2026	Prerak Gupta	General Public Records		Sewer, GIS Mapping, Storm Drain	
G026460-080726	8/7/2026	James Johns	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026462-080726	8/7/2026	Candy Greene	General Public Records		Other	
G026463-080726	8/7/2026	Dana Miller	General Public Records		Other	
P026464-080726	8/7/2026	Haley Jellison	Police Department Records			Traffic Accident
P026465-080726	8/7/2026	Mikaila Marie Lauber	Police Department Records			Police Report
G026466-080726	8/7/2026	Chris Olsen	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F026467-080726	8/7/2026	Chris Olsen	Fire Department Records	Fire Prevention Records		
G026468-080726	8/7/2026	Michelle Foster	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026469-080726	8/7/2026	Bob Conrad	General Public Records		Code Enforcement, Violations	
G026470-080726	8/7/2026	Robert Herzog	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026471-080726	8/7/2026	John Cuenca	Police Department Records			Background Request
P026472-080726	8/7/2026	Shelbie Petrelli	Police Department Records			Police Report
G026473-080726	8/7/2026	Louis Brown	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026474-080726	8/7/2026	Cameron Gebhardt	Police Department Records			Police Report
P026475-080726	8/7/2026	Dulce Amado	Police Department Records			Photos
P026478-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026479-080726	8/7/2026	Kate Peters	Police Department Records			FBI NICS
P026480-080726	8/7/2026	Cole Adema	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026481-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026482-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026483-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026485-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026486-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026487-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
P026488-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G026489-080726	8/7/2026	Mark Zurada	General Public Records		BIDS/RFP	
P026490-080726	8/7/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G026492-080726	8/7/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026493-080726	8/7/2026	WCHSA CPS	Police Department Records			Police Report
P026494-080726	8/7/2026	Alan Brooks	Police Department Records			Body Worn Camera Video
P026495-080726	8/7/2026	Alan Brooks	Police Department Records			Body Worn Camera Video
P026496-080726	8/7/2026	Kim Bardin	Police Department Records			Police Report
P026497-080726	8/7/2026	Dallas Oxcena	Police Department Records			Police Report
P026498-080726	8/7/2026	Deborah Chibwe	Police Department Records			Background Request
P026499-080726	8/7/2026	David OHara	Police Department Records			Background Request
P026500-080726	8/7/2026	Debbie Ames	Police Department Records			Background Request
P026501-080726	8/7/2026	Marie Engelhorn	Police Department Records			Police Report
P026502-080726	8/7/2026	Marie Engelhorn	Police Department Records			Body Worn Camera Video
P026503-080826	8/8/2026	Dennis Harper	Police Department Records			Body Worn Camera Video
P026504-080826	8/8/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026505-080826	8/8/2026	Fabian Paul	Police Department Records			Body Worn Camera Video
G026506-080826	8/8/2026	Michael Martindale	General Public Records		Code Enforcement, Violations	
P026507-080826	8/8/2026	Jennifer Ford	Police Department Records			Background Request
G026508-080826	8/8/2026	Alanna Meredith	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026509-080826	8/8/2026	Steven Mays	General Public Records		Other	
P026510-080826	8/8/2026	April Overfield	Police Department Records			Police Report
G026511-080826	8/8/2026	Brianna Florey	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026512-080826	8/8/2026	April Overfield	Police Department Records			Police Report
P026513-080826	8/8/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P026514-080826	8/8/2026	Kate Peters	Police Department Records			FBI NICS

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026515-080826	8/8/2026	Kate Peters	Police Department Records			FBI NICS
P026516-080826	8/8/2026	ROBERT WARNER	Police Department Records			Police Report
G026517-080926	8/9/2026	Dana Miller	General Public Records		Other	
P026518-080926	8/9/2026	Maria Inocence	Police Department Records			Police Report
G026519-080926	8/9/2026	Maria Inocence	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026520-080926	8/9/2026	Sean Sullivan	Police Department Records			Police Report
P026521-080926	8/9/2026	Schuyler Sellars	Police Department Records			Body Worn Camera Video
G026522-080926	8/9/2026	Lauren Ball	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026523-080926	8/9/2026	Lauren Ball	Police Department Records			Police Report
P026524-080926	8/9/2026	Megan Gilman	Police Department Records			Background Request
P026525-080926	8/9/2026	Gabrielle Vigue	Police Department Records			Police Report
G026526-080926	8/9/2026	Gabrielle Vigue	General Public Records		Other	
P026527-081026	8/10/2026	FBI NICS	Police Department Records			Police Report
P026528-081026	8/10/2026	FBI NICS	Police Department Records			Police Report
P026529-081026	8/10/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P026530-081026	8/10/2026	CRU LexisNexis	Police Department Records			Police Report
P026531-081026	8/10/2026	CRU LexisNexis	Police Department Records			Police Report
P026532-081026	8/10/2026	darren douglas	Police Department Records			Background Request
G026533-081026	8/10/2026	Eva Dreher	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026534-081026	8/10/2026	Wing Wong	Police Department Records			Police Report
P026535-081026	8/10/2026	opm	Police Department Records			Background Request
P026536-081026	8/10/2026	opm	Police Department Records			Background Request
P026537-081026	8/10/2026	opm	Police Department Records			Background Request
P026538-081026	8/10/2026	opm	Police Department Records			Background Request
P026539-081026	8/10/2026	opm	Police Department Records			Background Request
P026540-081026	8/10/2026	Anisa Romelien	Police Department Records			Police Report
P026541-081026	8/10/2026	Deborah Chibwe	Police Department Records			Background Request
P026542-081026	8/10/2026	Mihaela Roman	Police Department Records			Background Request
P026543-081026	8/10/2026	Jashawn Prince	Police Department Records			Police Report
P026544-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
P026545-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
P026546-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
P026547-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
P026548-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request

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P026549-081026	8/10/2026	Jashawn Prince	Police Department Records			Police Report
P026550-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
P026551-081026	8/10/2026	Liz Haxton	Police Department Records			Traffic Accident
G026552-081026	8/10/2026	Joseph Cobb	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026553-081026	8/10/2026	Tonya Porta	Police Department Records			Background Request
F026554-081026	8/10/2026	Navaneetha Krishnan Murugadoss	Fire Department Records	Fire Prevention Records		
P026555-081026	8/10/2026	Jashawn Prince	Police Department Records			Police Report
P026556-081026	8/10/2026	Liz Haxton	Police Department Records			Traffic Accident
P026557-081026	8/10/2026	Brandon Nyman	Police Department Records			Background Request
P026558-081026	8/10/2026	Brandon Nyman	Police Department Records			Background Request
G026559-081026	8/10/2026	Regina Roberson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026560-081026	8/10/2026	Jackie Denison-Bennett	Police Department Records			Police Report
P026561-081026	8/10/2026	Chelsy Isabelle	Police Department Records			Police Report
G026562-081026	8/10/2026	Derek Gardiner	General Public Records		As-Builts, Easements, Flood Zone	
P026563-081026	8/10/2026	Fernando Alcala	Police Department Records			Police Report
P026564-081026	8/10/2026	WCHSA CPS	Police Department Records			Police Report
P026566-081026	8/10/2026	WCHSA CPS	Police Department Records			Photos
G026567-081026	8/10/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026568-081026	8/10/2026	SAI SUDHIR REDDY ENUGALA	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026569-081026	8/10/2026	danny danny	Police Department Records			Police Report
G026570-081026	8/10/2026	vanessa rivas	General Public Records		Building & Intersection Camera Footage	
G026571-081026	8/10/2026	BRENDA BURGER	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026572-081026	8/10/2026	Suzzanne Bullmer	Police Department Records			Traffic Accident
G026573-081026	8/10/2026	Keegin Lee	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	

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G026574-081026	8/10/2026	Connor Welsh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F026575-081026	8/10/2026	Connor Welsh	Fire Department Records	Fire Prevention Records		
P026576-081026	8/10/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
G026577-081026	8/10/2026	Earl Peterson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026578-081026	8/10/2026	Tanya Wise	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026579-081026	8/10/2026	Tanya Wise	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026580-081026	8/10/2026	Brooke Westlake	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026581-081026	8/10/2026	Brandon Beverly	Police Department Records			Traffic Accident
G026582-081026	8/10/2026	Misty Cryer	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026583-081026	8/10/2026	Misty Cryer	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026584-081026	8/10/2026	Brian Erbis	Police Department Records			Police Report
P026585-081026	8/10/2026	Justin Cager	Police Department Records			Police Report
G026586-081026	8/10/2026	jim pringle	General Public Records		Drainage Reports & Studies	
P026587-081026	8/10/2026	WCHSA CPS	Police Department Records			Police Report
G026588-081026	8/10/2026	Carri Ouellette	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026589-081026	8/10/2026	Brian Martinezmoles	General Public Records		Sewer, GIS Mapping, Storm Drain	
P026590-081026	8/10/2026	Ethelvais Medina	Police Department Records			Police Report
P026591-081026	8/10/2026	Roxana S	Police Department Records			Traffic Accident
P026592-081026	8/10/2026	WCHSA CPS	Police Department Records			Police Report
G026593-081026	8/10/2026	RICHARD HILL	General Public Records		Government Affairs, Memos, Policy, Strategic Planning	

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G026594-081026	8/10/2026	Dan Ripple	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026595-081026	8/10/2026	Judith Herzchel	Police Department Records			Photos
G026596-081026	8/10/2026	Joel Flores	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026597-081026	8/7/2026	Krista George	General Public Records		Other	
G026598-081026	8/7/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026599-081026	8/7/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026600-081026	8/10/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G026601-081026	8/10/2026	Krista George	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
P026602-081026	8/10/2026	Gabriel Hernandez	Police Department Records			Traffic Accident
P026603-081026	8/10/2026	Natalie Cheek	Police Department Records			Police Report
P026604-081026	8/10/2026	Jordan DiGiulio	Police Department Records			Police Report
P026605-081026	8/10/2026	WCHSA CPS	Police Department Records			Police Report
P026606-081026	8/10/2026	WCHSA CPS	Police Department Records			Photos
G026607-081026	8/10/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026608-081026	8/10/2026	Jessica Mendoza	Police Department Records			Traffic Accident
P026609-081026	8/10/2026	EWU Media LLC	Police Department Records			Body Worn Camera Video
G026610-081026	8/10/2026	Sierra Campbell	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026611-081026	8/10/2026	Oscar Tobon	Police Department Records			Traffic Accident
F026612-081026	8/10/2026	CRU LexisNexis	Fire Department Records	Incident Report		
P026613-081026	8/10/2026	CRU LexisNexis	Police Department Records			Police Report
P026614-081026	8/10/2026	CRU LexisNexis	Police Department Records			Police Report
P026615-081026	8/10/2026	CRU LexisNexis	Police Department Records			Police Report
P026616-081026	8/10/2026	Emily Zimmerman	Police Department Records			Police Report
P026617-081026	8/10/2026	Jorge Munguia	Police Department Records			Traffic Accident

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P026618-081026	8/10/2026	Steffen Hawkins	Police Department Records			Police Report
U026619-081126	8/11/2026	Eric Newcomb	Unrecognized Email			
P026620-081126	8/11/2026	Loretta King	Police Department Records			Photos
P026621-081126	8/11/2026	Jason Wyrick	Police Department Records			Police Report
G026622-081126	8/11/2026	Mark Zurada	General Public Records		BIDS/RFP	
P026624-081126	8/11/2026	WCHSA CPS	Police Department Records			Police Report
P026625-081126	8/11/2026	WCHSA CPS	Police Department Records			Photos
G026626-081126	8/11/2026	Navaneetha Krishnan Murugadoss	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026627-081126	8/11/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026630-081126	8/11/2026	Nita Carder Nita Carder	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
G026631-081126	8/11/2026	Nita Carder Nita Carder	General Public Records		Code Enforcement, Violations	
G026632-081126	8/11/2026	Mark Zurada	General Public Records		BIDS/RFP	
G026634-081126	8/11/2026	Nita Carder Nita Carder	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026635-081126	8/11/2026	Nita Carder Nita Carder	General Public Records		Capital Projects, Road Construction	
F026636-081126	8/11/2026	Nita Carder Nita Carder	Fire Department Records	Fire Prevention Records		
G026640-081126	8/11/2026	Morgan Strauser	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026641-081126	8/11/2026	Keith Nabozny	Police Department Records			Police Report
P026642-081126	8/11/2026	Jasmin Corcoles	Police Department Records			Police Report
P026643-081126	8/11/2026	Katie Cernak	Police Department Records			Police Report
G026644-081126	8/11/2026	Jerri Conrad	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026645-081126	8/11/2026	Fernando Ortiz	Police Department Records			Traffic Accident
P026646-081126	8/11/2026	Jasmine Campos-Monzon	Police Department Records			Police Report
F026647-081126	8/11/2026	Lois Sobrero	Fire Department Records	Incident Report		
P026648-081126	8/11/2026	Araceli Galarza	Police Department Records			Traffic Accident
P026649-081126	8/11/2026	Mallory Bechler	Police Department Records			Police Report

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P026650-081126	8/11/2026	Carlos I	Police Department Records			Traffic Accident
P026651-081126	8/11/2026	Carlos I	Police Department Records			Traffic Accident
P026652-081126	8/11/2026	Aaron Humphrey	Police Department Records			Background Request
G026653-081126	8/11/2026	Cristy Johnston	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026655-081126	8/11/2026	jim pringle	General Public Records		Drainage Reports & Studies	
P026656-081126	8/11/2026	Jasmine Campos-Monzon	Police Department Records			Police Report
P026657-081126	8/11/2026	New York Llife Accidental Death Team	Police Department Records			Traffic Accident
G026658-081126	8/11/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026659-081126	8/11/2026	Koffi Danhounsrou	General Public Records		Sewer, GIS Mapping, Storm Drain	
F026660-081126	8/11/2026	Alex J Rose	Fire Department Records	Fire Prevention Records		
G026661-081126	8/11/2026	Alex J Rose	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026662-081126	8/11/2026	Alex J Rose	General Public Records		Code Enforcement, Violations	
G026664-081126	8/11/2026	Patricia Clark	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
F026665-081126	8/11/2026	Darlene graham	Fire Department Records	Incident Report		
G026666-081126	8/11/2026	Sam Saleh	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026667-081126	8/11/2026	Jennifer Riley	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026668-081126	8/11/2026	Jennifer Riley	Police Department Records			Police Report
P026669-081126	8/11/2026	Amber Mitchell	Police Department Records			Police Report
P026670-081126	8/11/2026	Josiah Hassler	Police Department Records			Traffic Accident
P026671-081126	8/11/2026	Carrina Arendt	Police Department Records			Background Request
P026673-081126	8/11/2026	Jose Perez	Police Department Records			Traffic Accident
P026674-081126	8/11/2026	Anna Rivard	Police Department Records			Crime Statistics/Clery Report
G026675-081126	8/11/2026	Ross Simmons	General Public Records		Environmental Hazard, Septic Tanks, Oil Spills	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026676-081126	8/11/2026	Ross Simmons	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026677-081126	8/11/2026	Nikolette Barrail	Police Department Records			Police Report
P026678-081126	8/11/2026	Traci Hiatt	Police Department Records			Police Report
P026679-081126	8/11/2026	Jose Barajas	Police Department Records			Police Report
P026681-081126	8/11/2026	cory rex	Police Department Records			Police Report
P026682-081126	8/11/2026	Christina DesJardins	Police Department Records			Traffic Accident
P026683-081126	8/11/2026	Amy Johnson	Police Department Records			Traffic Accident
G026684-081126	8/11/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026685-081126	8/11/2026	Julibeth Del Vecchio	General Public Records		Code Enforcement, Violations	
P026686-081126	8/11/2026	Leonida Gumabo	Police Department Records			Traffic Accident
P026687-081126	8/11/2026	Jacob Olivas	Police Department Records			Police Report
P026688-081126	8/11/2026	ALDO QUINTERO	Police Department Records			Police Report
P026689-081126	8/11/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P026690-081126	8/11/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P026691-081126	8/11/2026	CRU LexisNexis	Police Department Records			Traffic Accident
G026692-081126	8/11/2026	Damien Cole	General Public Records		Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC)	
P026693-081226	8/12/2026	William Alexander	Police Department Records			Body Worn Camera Video
P026694-081226	8/12/2026	Loretta King	Police Department Records			Body Worn Camera Video
G026695-081226	8/12/2026	Catherine Ford	General Public Records		Other	
P026696-081226	8/12/2026	Edin Lopez	Police Department Records			Police Report
G026697-081226	8/12/2026	Mark Zurada	General Public Records		BIDS/RFP	
G026699-081226	8/11/2026	Ted	General Public Records		Employment Data, Payroll	
P026700-081226	8/12/2026	opm	Police Department Records			Background Request
P026701-081226	8/12/2026	opm	Police Department Records			Background Request
P026702-081226	8/12/2026	opm	Police Department Records			Background Request
P026703-081226	8/12/2026	opm	Police Department Records			Background Request
P026704-081226	8/12/2026	opm	Police Department Records			Background Request
P026705-081226	8/12/2026		Police Department Records			Traffic Accident
P026706-081226	8/12/2026	Eilish Barnes	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026707-081226	8/12/2026	Jameeka Ratliff	Police Department Records			Police Report
P026708-081226	8/12/2026	Eilish Barnes	Police Department Records			Background Request
P026709-081226	8/12/2026	Nicole White	Police Department Records			Crime Statistics/Clery Report
P026710-081226	8/12/2026	Eilish Barnes	Police Department Records			Background Request
P026711-081226	8/12/2026	Eilish Barnes	Police Department Records			Background Request
G026712-081226	8/11/2026	Damien Cole	General Public Records		Other	
P026716-081226	8/12/2026	Wendy McElroy	Police Department Records			Police Report
P026717-081226	8/12/2026	Patrick Mackey	Police Department Records			Background Request
P026718-081226	8/12/2026	Chelsy Isabelle	Police Department Records			Police Report
P026719-081226	8/12/2026	Sharleen Barnes	Police Department Records			Police Report
P026720-081226	8/12/2026	Andres Hernandez-Ruano	Police Department Records			Police Report
P026721-081226	8/12/2026	Robin Reitmeyer	Police Department Records			Background Request
G026722-081226	8/12/2026	Larry Barclay	General Public Records		Drainage Reports & Studies	
P026723-081226	8/12/2026	Jeanine Crager	Police Department Records			Police Report
P026724-081226	8/12/2026	Jennifer Saephan	Police Department Records			Police Report
P026725-081226	8/12/2026	Tori Brown	Police Department Records			Background Request
P026726-081226	8/12/2026	Sharlene Robertson	Police Department Records			Police Report
P026727-081226	8/12/2026	Aaron Babcock	Police Department Records			Background Request
P026728-081226	8/12/2026	Frank Mournighan	Police Department Records			Background Request
P026729-081226	8/12/2026	WCHSA CPS	Police Department Records			Police Report
P026730-081226	8/12/2026	WCHSA CPS	Police Department Records			Photos
G026731-081226	8/12/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026732-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026733-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026734-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026735-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026736-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026737-081226	8/12/2026	Kerry Dugan	Police Department Records			Police Report
P026738-081226	8/12/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026739-081226	8/12/2026	Kerry Dugan	Police Department Records			Police Report
P026740-081226	8/12/2026	Edward Lentz	Police Department Records			Police Report
G026741-081226	8/12/2026	Rob Dobo	General Public Records		Code Enforcement, Violations	
P026742-081226	8/12/2026	Lauren Meyer	Police Department Records			Background Request
P026743-081226	8/12/2026	Tonya Porta	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026744-081226	8/12/2026	Anisha Jha	General Public Records		Drainage Reports & Studies	
G026745-081226	8/12/2026	Krista George	General Public Records		Business License	
P026746-081226	8/12/2026	Tonya Porta	Police Department Records			Background Request
F026747-081226	8/12/2026	Jake Arnold	Fire Department Records	Incident Report		
P026750-081226	8/12/2026	Tonya Porta	Police Department Records			Background Request
P026751-081226	8/12/2026	Angelica Garcia	Police Department Records			Police Report
P026752-081226	8/12/2026	Tiffany Morton	Police Department Records			Police Report
G026753-081226	8/12/2026	Christine Megariotis	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026754-081226	8/12/2026	Tylor Kircher	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026755-081226	8/12/2026	Christine Megariotis	Police Department Records			Police Report
P026756-081226	8/12/2026	Christine Megariotis	Police Department Records			Body Worn Camera Video
G026757-081226	8/12/2026	Diana Renfroe	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026758-081226	8/12/2026	Christine Megariotis	Police Department Records			Photos
P026759-081226	8/12/2026	WCHSA CPS	Police Department Records			Police Report
P026760-081226	8/12/2026	WCHSA CPS	Police Department Records			Police Report
G026761-081226	8/12/2026	Eric Rys	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
P026762-081226	8/12/2026	Agustin Medina	Police Department Records			Police Report
F026763-081226	8/12/2026	Mahtab Vallez	Fire Department Records	Incident Report		
P026764-081226	8/12/2026	Tiffany Kuhn	Police Department Records			Police Report
P026765-081226	8/12/2026	Amirthini Keefe	Police Department Records			Police Report
P026766-081226	8/12/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G026767-081226	8/12/2026	Steve Makris	General Public Records		As-Builts, Easements, Flood Zone	
P026768-081226	8/12/2026	Jared Thacker	Police Department Records			Police Report
P026769-081226	8/12/2026	Nikolette Barrail	Police Department Records			Police Report
P026770-081226	8/12/2026	Anne Niemeyer	Police Department Records			Police Report
G026771-081226	8/12/2026	Joe Michael Hart	General Public Records		BIDS/RFP	
P026772-081226	8/12/2026	Alyssa Leids	Police Department Records			Body Worn Camera Video
P026773-081226	8/12/2026	Robert LaChance	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026774-081226	8/12/2026	Janelle Ferris	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026775-081226	8/12/2026	Oscar Williams	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026776-081226	8/12/2026	connie clay	Police Department Records			Background Request
P026777-081226	8/12/2026	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
P026778-081226	8/12/2026	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
G026779-081226	8/12/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026780-081226	8/12/2026	SAI SUDHIR REDDY ENUGALA	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026781-081226	8/12/2026	Brittany Hunter	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026782-081226	8/12/2026	Rashawntee Bradford	Police Department Records			Background Request
P026783-081226	8/12/2026	Julianna Germek	Police Department Records			Body Worn Camera Video
P026784-081226	8/12/2026	Viridiana Monterroza	Police Department Records			Police Report
P026785-081326	8/13/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P026786-081326	8/13/2026	CRU LexisNexis	Police Department Records			Police Report
P026787-081326	8/13/2026	CRU LexisNexis	Police Department Records			Police Report
P026788-081326	8/13/2026	CRU LexisNexis	Police Department Records			Police Report
P026789-081326	8/13/2026	Hareem Ali	Police Department Records			Body Worn Camera Video
P026790-081326	8/13/2026	Hareem Ali	Police Department Records			Body Worn Camera Video
P026791-081326	8/13/2026	Loretta King	Police Department Records			Photos
G026792-081326	8/13/2026	Woo Park	General Public Records		Other	
G026793-081326	8/13/2026	SAI SUDHIR REDDY ENUGALA	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026794-081326	8/13/2026	Robert Darney	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G026795-081326	8/13/2026	Barbara Miller	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P026796-081326	8/13/2026	Sharleen Barnes	Police Department Records			Police Report
P026797-081326	8/13/2026	darren douglas	Police Department Records			Background Request
G026798-081326	8/13/2026	Mark Zurada	General Public Records		BIDS/RFP	
G026800-081326	8/13/2026	Maira Valadez sanchez	General Public Records		Other	
P026801-081326	8/13/2026	Adam Sawyer	Police Department Records			Traffic Accident
P026802-081326	8/13/2026	Tania Canale	Police Department Records			Background Request
P026803-081326	8/13/2026	CLAUDIA PEREZ	Police Department Records			Form I-918/U-Visa
G026804-081326	8/13/2026	jim pringle	General Public Records		Traffic Engineering	
G026805-081326	8/13/2026	jim pringle	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026806-081326	8/13/2026	Samantha Salazar	Police Department Records			Police Report
G026807-081326	8/13/2026	Leslie Cabrido	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026808-081326	8/13/2026	Jeremy Cunningham	Police Department Records			Police Report
P026809-081326	8/13/2026	WCHSA CPS	Police Department Records			Police Report
P026810-081326	8/13/2026	WCHSA CPS	Police Department Records			Photos
G026811-081326	8/13/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026812-081326	8/13/2026	Lindsay Beck	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026813-081326	8/13/2026	Brenda Guerra	Police Department Records			Police Report
G026814-081326	8/13/2026	Kacey Copas	General Public Records		Business License	
P026815-081326	8/13/2026	WCHSA CPS	Police Department Records			Police Report
P026816-081326	8/13/2026	WCHSA CPS	Police Department Records			Photos
P026817-081326	8/13/2026	WCHSA CPS	Police Department Records			Police Report
P026818-081326	8/13/2026	WCHSA CPS	Police Department Records			Photos
G026819-081326	8/13/2026	Kathy McAlpine	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026820-081326	8/13/2026	Jill Deitz	Police Department Records			Background Request
P026821-081326	8/13/2026	Maribel De La Torre	Police Department Records			Traffic Accident
P026822-081326	8/13/2026	Fernando Aragon	Police Department Records			Crime Statistics/Clery Report
P026823-081326	8/13/2026	OPM	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G026824-081326	8/13/2026	Nick Joyce	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026825-081326	8/13/2026	OPM	Police Department Records			Background Request
G026826-081326	8/13/2026	Terra Schaupp	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026827-081326	8/13/2026	Josip Draguljic	Police Department Records			Body Worn Camera Video
P026828-081326	8/13/2026	OPM	Police Department Records			Background Request
P026829-081326	8/13/2026	OPM	Police Department Records			Background Request
P026830-081326	8/13/2026	Kerry Dugan	Police Department Records			Police Report
P026831-081326	8/13/2026	Kerry Dugan	Police Department Records			Traffic Accident
P026832-081326	8/13/2026	Kerry Dugan	Police Department Records			Traffic Accident
G026833-081326	8/13/2026	Jameeka Ratliff	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P026834-081326	8/13/2026	OPM	Police Department Records			Background Request
P026835-081326	8/13/2026	OPM	Police Department Records			Background Request
P026836-081326	8/13/2026	Samantha Thompson	Police Department Records			Police Report
P026837-081326	8/13/2026	Karen Kazaryan	Police Department Records			Traffic Accident
P026838-081326	8/13/2026	Celina Beltran	Police Department Records			Background Request
P026839-081326	8/13/2026	Tasha Watkins	Police Department Records			Police Report
P026840-081326	8/13/2026	Lisa Scheidt	Police Department Records			Police Report
P026841-081326	8/13/2026	Shannen Brown	Police Department Records			Traffic Accident
P026842-081326	8/13/2026		Police Department Records			Police Report
G026843-081326	8/13/2026	David Mahrt	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P026844-081326	8/13/2026	Jhon ostrander	Police Department Records			Body Worn Camera Video
P026845-081326	8/13/2026	Andrea VanderPol	Police Department Records			Police Report
P026846-081326	8/13/2026	Maribel De La Torre	Police Department Records			Traffic Accident
P026847-081326	8/13/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G026848-081326	8/13/2026	Natalie Lumbo	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G026849-081326	8/13/2026	Dana Miller	General Public Records		Other	
F026850-081326	8/13/2026	Dana Miller	Fire Department Records	Fire Prevention Records		
G026851-081326	8/13/2026	Dana Miller	General Public Records		Other	

Requests to City of Reno Media Line (775-430-5005)

August 7, 2026 - August 13, 2026

Received	Request Type	Name	Media Outlet	City Dept	Request
Aug 13 2026 06:11PM	E	Munray	N/A	City of Reno	Rain and Smoke in Reno
Aug 13 2026 10:36AM	M	N/A	N/A	RFD	No Message Left
Aug 13 2026 08:41AM	M	N/A	N/A	RFD	No Message Left
Aug 13 2026 07:46AM	E	Kristopher	N/A	City of Reno	Spam Message
Aug 12 2026 04:24PM	M	N/A	N/A	RFD	No Message Left
Aug 12 2026 03:38PM	M	N/A	KRNV 4/KRXI 11	RFD	Structure Fire Rock Blvd.
Aug 12 2026 11:47AM	E	Jaden	KRNV 4/KRXI 11	RPD	Downtown Reno Camera
Aug 12 2026 10:11AM	E	Dale	Secret Witness	City of Reno	New Email Address
Aug 12 2026 08:14AM	E	Frances	Resident	City of Reno	Fire Information
Aug 12 2026 01:34PM	M	Lucia	KUNR	City of Reno	Media Briefing RSVP
Aug 12 2026 09:54AM	M	Amy	KTVN 2	RPD	Downtown Reno Camera
Aug 11 2026 11:15PM	M	N/A	KRNV 4/KRXI 11	RPD	Assault with Deadly Weapon
Aug 11 2026 05:13PM	M	Valerie	KOLO 8	RPD	Police Activity Northwest Reno
Aug 11 2026 04:30PM	M	N/A	KRNV 4/KRXI 11	RPD	Assault with Deadly Weapon
Aug 11 2026 08:54AM	M	Christine	Local Artist	City of Reno	Small Walls Program
Aug 10 2026 11:16PM	M	N/A	KRNV 4/KRXI 11	RFD	Hidden Valley Structure Fire
Aug 10 2026 12:25PM	M	Joe	KRNV 4/KRXI 11	City of Reno	Code Enforcement Bill
Aug 10 2026 11:38AM	M	N/A	N/A	RFD	No Message Left
Aug 10 2026 09:24AM	M	N/A	N/A	RFD	No Message Left
Aug 10 2026 08:07AM	E	Whittley	NAMI Northern Nevada	City of Reno	Sponsorship Pitch
Aug 09 2026 09:30AM	M	N/A	N/A	RPD	No Message Left
Aug 09 2026 08:02PM	M	N/A	N/A	RFD	No Message Left
Aug 07 2026 10:40PM	M	N/A	KRNV 4/KRXI 11	RFD	Fire Scanner Traffic
Aug 07 2026 07:49PM	M	N/A	KRNV 4/KRXI 11	RPD	Assault with Deadly Weapon 4th St.
Aug 07 2026 07:45PM	M	N/A	KRNV 4/KRXI 11	RFD	Moon Ridge Fire
Aug 07 2026 07:41PM	E	Jason	Free Realm Audio	City of Reno	Sales Pitch
Aug 07 2026 01:08PM	E	Brett	Reno Gazette Journal	City of Reno	Housing Future
Aug 07 2026 10:28AM	M	Jaden	KTVN 2	City of Reno	Reno Town Mall Event
Aug 07 2026 09:56AM	M	Justin	KTVN 2	RFD	Vehicle Crash Rio Wrangler/Veterans
Aug 07 2026 09:41AM	M	N/A	N/A	RFD	No Message Left

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2026-08-14 00:01:00 Pacific Daylight Time
Run by: System Job
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2026-08-14 00:00:00
Sort Order: Created in ascending order

95 Service Requests

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138881	Encampment activity, drug use and biohazard incident at 2195 S Virginia StSER0138881	Hello, I am writing to report ongoing public safety activity at our business location at 2195 S Virginia St / Kiln and to request support from Reno PD patrol and the Clean and Safe program. Over the past several weeks we have experienced escalating activity in and around our parking lot and building exterior, including loitering, apparent drug use, and encampment behavior. This week the situation escalated to human waste left on our building and on the adjacent		Closed	Code Enforcement	2026-08-07 09:14:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		public sidewalk, which we had professionally remediated as a biohazard. We are asking for help with the following: 1. Clean and Safe outreach to the individuals in this area, so they can be connected with shelter and services. 2. Increased Reno PD patrol during evening and early morning hours, when we have seen the most activity. 3. Guidance on any additional steps you would recommend for a private business dealing with recurring activity on and near our property. We want to handle this in a way that keeps our members and staff safe while also connecting people to the help they need, and we would appreciate your partnership. Please let me know what additional information would be useful, and who the best					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		point of contact is for follow up. Thank you, Amalie Zinsser Regional Vice President 415.404.8159 kiln.com					
SER0138920	3090 Santa Ana dr-WeedsSER0138920	The reporting party states that the weeds at 3090 Santa Ana Dr. are overgrown and approximately waist high, creating a potential fire hazard.	3090 Santa Ana Dr, Reno, NV 89502	Closed	Code Enforcement	2026-08-07 09:44:02	
SER0138921	2782 Azuza- Ford truck on front yard SER0138921	The reporting party states that a Ford truck has been sitting on jack stands in the front yard of the property located at 2782 Azuza for several months.	2782 Azuza Way, Reno, NV 89502	Closed	Code Enforcement	2026-08-07 09:47:02	
SER0138975	1205 South Meadows-Unit J1069SER0138975	The reporting party advises that they have been red tagged and because of that, they do not have a water heater. They have not had hot water in a week and the complex isn't providing any information as to when they will. The reporting party has no way to do dishes, take a shower, or bath.	1205 S Meadows Pkwy, Reno, NV 89521	Open	Code Enforcement	2026-08-07 10:38:59	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138976	1100 Solitude trail-No ac in common area SER0138976	The reporting party states that the air conditioning in the common areas has been inoperable since July 14. Due to the excessive heat, even the maintenance staff has had to relocate their work because the temperatures are unsafe. The reporting party further states that management has failed to take any action to repair the issue. As a result, tenants are unable to fully use amenities, including the gym and other common areas, despite continuing to pay for access to these facilities. Follow up: 949-701-0267	1100 Solitude Trl, Reno, NV 89523	Closed	Code Enforcement	2026-08-07 10:54:28	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138977	5340 Ruby Creek Ct- ADUSER0138977	***The reporting party advises that the issue can be seen from the public right of way as long as you are standing on the cul-de-sac or going one street behind and looking onto the property. Reporting party would like this case to be reviewed by a supervisor. Reporting party would not provide contact information due to fear of retaliation. The reporting party advises that there is a shed on this property that has been converted into a "granny home". The property is less than 5000 square feet, which is in violation of the codes. 2 people are living in the structure. The ADU is located in the backyard. There is electrical setup, gas, etc.	5340 Ruby Creek Ct, Reno, NV 89506	Open	Code Enforcement	2026-08-07 10:56:51	
SER0138987	Service Request - Sidewalk ObstructionSER0138987	Thorny bush/tree covering entire sidewalk. Neighbor who walks neighborhood with cane and walker has to maneuver off of sidewalk to pass bush.	6805 Enchanted Valley Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-07 11:09:47	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0138993	Service Request - Illegal SignSER0138993	Illegal unauthorized advertizing sign	1441 Mayberry Dr, Reno, NV 89509	Closed	Code Enforcement	2026-08-07 11:52:55	
SER0138994	SER0137827SER0138994	Hello, I am writing to report an ongoing issue with a dumpster located at Terrace and 15th. The dumpster is currently overfilled, blocking access to my property, and emitting a strong odor of rotting food that can be smelled from my house. There is also broken glass and trash scattered on the ground where we drive, which is attracting rats. Additionally, the regular daily dumpsters are frequently left loose in the alley, which occasionally prevents me from accessing my home. Thank you for your prompt attention to this matter. Sincerely, Mike Olsen 415 205-0665	570 15th St, Reno, NV 89503	Open	Code Enforcement	2026-08-07 11:54:37	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139019	14342 Fredonia dr- Trash Bins SER0139019	The reporting party states there is an ongoing issue with the residents at 14342 Fredonia Dr. leaving their trash bins at the curb for months at a time. The bins are reportedly not being moved in an apparent effort to prevent vehicles from parking too close to the residence.	14342 Fredonia Dr, Reno, NV 89506	Open	Code Enforcement	2026-08-07 13:47:24	
SER0139029	Service Request - Nuisance, Not Otherwise ListedSER0139029	Dogs are being left in the hallway unattended. The trash chute has been down and everyone has been piling their trash outside of the chute. The area smells really bad.	920 Evans Ave, Reno, NV 89512	Closed	Code Enforcement	2026-08-07 14:12:17	
SER0139037	4050 Gardella Ave- Dog feces SER0139037	The reporting party advises that the entire complex in the common areas, including the walking paths, pool area, etc.	4050 Gardella Ave, Reno, NV 89512	Closed	Code Enforcement	2026-08-07 14:54:42	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139035	982 Vine st-Garbage and litter SER0139035	The reporting party states that garbage has been accumulating in front of the property and is now spilling into the street, obstructing the sidewalk. Large furniture items are also being stored in the front yard, contributing to the nuisance and creating a potential public safety hazard.	982 Vine St, Reno, NV 89503	Open	Code Enforcement	2026-08-07 15:00:27	
SER0139046	7th/McCarran-Overgrown Vegetation SER0139046	The reporting party states that the bus stop in front of the Vintage Hills Apartments, located near 7th Street and McCarran Boulevard, has overgrown vegetation that is blocking the sidewalk and restricting safe access for pedestrians using the walkway.	4975 W 7th St, Reno, NV 89503	Closed	Code Enforcement	2026-08-07 15:12:58	
SER0139054	3271 HEIGHTS DR-squatters SER0139054	The reporting party advises that this house is being occupied by squatters, there is drug use, etc. The property is occupied by homeless in the backyard	3271 Heights Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-07 15:57:50	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139056	Re: Code Enforcement Complaint — Uncured Habitability IssuesSER0139056	From: Tanvir Ahmed <tanvir.mclv@gmail.com> Sent: Friday, August 7, 2026 3:40 PM To: Code-Enforcement <Code-Enforcement@washoe-county.gov> Subject: Code Enforcement Complaint — Uncured Habitability Issues To Whom It May Concern, I am writing to file a formal complaint regarding unresolved habitability issues at my rental unit located at 6402 Mae Anne Ave Apt 147, Reno, NV 89523. I am currently living in this apartment with my wife and an 17 months To Whom It May Concern, I am writing to file a formal complaint regarding unresolved habitability issues at my rental unit located at 6402 Mae Anne Ave Apt 147, Reno, NV 89523. I		Closed	Code Enforcement	2026-08-07 16:05:57	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		am currently living in this apartment with my wife and an 17 months old child. The specific issues in the unit are: - Air Conditioning: Little to no airflow in two bedrooms. - Stove: Not functioning properly. - Kitchen Cabinet: Broken. Timeline of events: - First week of June 2026: I first reported these issues to property management. Despite multiple verbal follow-ups, no repairs were made. - August 3, 2026: I delivered a formal written 14-day notice to repair, which management signed and acknowledged. - August 4, 2026: I received an email stating the property manager would inspect and repair the issues that day. The manager failed to show up and					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		refused to provide a specific time for rescheduling. - Aug 5, 2026: They came and told me to clean the stove so the maintenance guy can fix it. They also took the air filter from AC. - Aug 6, 2026: The maintenance guy and the assistant manager of the property came and installed a new air filter. They said that the stove is not properly cleaned even though I deep cleaned it. - Aug 7, 2026: I hired a maid to deep clean the stove again. The maintenance guy was supposed to come at 2 PM, instead he came at 2:45 PM. He did not fix the stove saying that he doesn't have the parts and told me to schedule again. He fixed the kitchen cabinet shelf but not properly (see photo) I deep cleaned the stove 2 days in a row for nothing. The property management is finding every way to not fix the problem. They only					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		changed the AC filter but did not do anything regarding the poor air flow. They did not fix the problem for the stove and only fixed the shelf poorly. As of today, these issues remain unresolved. I request that Code Enforcement open a case and inspect the unit. Additionally, I would appreciate guidance on the next steps available to me as a tenant, given the landlord's failure to provide a timeline for these repairs. They have been wasting my time for more than 2 months and it is causing me and my family lots of trouble. I can be reached at 775-338-3077 or via this email address to schedule an inspection. I am also available to provide copies of the signed written notice and our email					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		correspondence. Thank you for your assistance. Sincerely, Kazi Tanvir Ahmed Siddiqui 6402 Mae Anne Ave Apt 147, Reno, NV 89523 775-338-3077					
SER0139057	Service Request - Yard issues on private propertySER0139057	Overgrown dry weeds firehazard for homes around it.	1230 Whistler Ct, Reno, NV 89506	Open	Code Enforcement	2026-08-07 16:08:01	
SER0139059	Service Request - Sidewalk ObstructionSER0139059	vegetation has overgrown into the sidewalk, it makes it hard for the neighbors to safely walk on the sidewalk.	1280 Whistler Ct, Reno, NV 89506	Open	Code Enforcement	2026-08-07 16:14:29	
SER0139062	Service Request - Nuisance, Not Otherwise ListedSER0139062	Unsanitary condition on backyard with strong unplesant smell do to owner not keeping up with canine feces. The homeowner and pet owner has let the canine feces accumulate in lage quantities.	1250 Whistler Ct, Reno, NV 89506	Closed	Code Enforcement	2026-08-07 16:34:38	
SER0139069	Service Request - Building InquiriesSER0139069	Newly built shed against fence. No required setback from property line.	885 Maplewood Dr, Reno, NV 89509	Open	Code Enforcement	2026-08-07 17:28:06	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139071	Service Request - Debris on Private PropertySER0139071	There is an oven/range in the driveway, directly next to the sidewalk. It has been there for weeks and is an eye sore to anyone walking or driving by.	4400 Camino Lindo Way, Reno, NV 89502	Open	Code Enforcement	2026-08-07 17:47:59	
SER0139072	Service Request - Litter/garbage/debris on Public PropertySER0139072	043-100-03 ; There is the strip of space at the dead end of East patriot and Dixon Ln that is so tacky, rundown and full of weeds.	8640 Dixon Ln, Reno, NV 89511	Open	Code Enforcement	2026-08-07 17:54:48	
SER0139087	Service Request - Building - Vacant/Blighted/UnsecuredSER0139087	Tall, dry grasses and weeds. Unsightly and also interferes with driver visibility at the corner of Skyline and Camill.	1825 Skyline Blvd, Reno, NV 89509	Open	Code Enforcement	2026-08-07 21:36:24	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139116	Fifteen51 apartment back alleyway trash issueSER0139116	Hi there, my name is Emma, I'm one of the residents at 1560 Hillside Dr and I'd like to report the issue of the dumpsters on Terrace Dr. Me and others living on Terrace have had a very hard time driving through the alleyway to get to our homes because of the huge move out dumpster and the 2 regular-sized dumpsters behind the Fifteen51 apartment complex. The dumpsters have been poking out into the alleyway and spilling trash all over. The dumpsters spill rotting food, broken furniture, glass shards, clothes, and many other trash that attract rats and flies. The smell of the dumpster reaches all the way down to my address at the end of the street, making it unbearable to be outside or near the dumpster. I please ask that	1560 Hillside Dr, Reno, NV 89503	Closed	Code Enforcement	2026-08-08 21:03:55	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		someone does something about this matter, as the apartment complex has not emptied the dumpsters since I moved in, and I don't believe they have done anything to fix the matter when it has happened many times in the past, according to my land lord. Thank you for you time, Emma Spears emmaspears35@gmail.com					
SER0139122	Service Request - Yard issues on private propertySER0139122	Tree overhanging sidewalk	11665 Cervino Dr, Reno, NV 89521	Open	Code Enforcement	2026-08-09 08:14:46	
SER0139130	Service Request - Yard issues on private propertySER0139130	I am the owner of this property. On the property is a green electrical City owned box. The box paint is faded. We would like to paint the box ourselves or have the City come out and give it a fresh paint.	6396 Valley Wood Dr, Reno, NV 89523	Closed	Code Enforcement	2026-08-09 10:01:47	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139135	Service Request - Building - Vacant/Blighted/Unsecured reSER0139135	Property is the definition of blight, yard is full of junk cars front and back. It is completely littered with debris, junk and garbage. There are multiple code violations here. The neighbors have had enough, please help us.	1330 Earl Dr, Reno, NV 89503	Open	Code Enforcement	2026-08-09 10:17:49	
SER0139162	Service Request - Yard issues on private property SER0139162	The trees on the private property are so overgrown that they cover the sidewalk and make it hard to walk safely.	631 Gear St, Reno, NV 89503	Open	Code Enforcement	2026-08-09 18:49:03	
SER0139163	Service Request - Junk Vehicle on Private Property SER0139163	Unregistered vehicle parked with weeds growing around it	1101 The Strand, Reno, NV 89503	Open	Code Enforcement	2026-08-09 18:52:16	
SER0139164	Service Request - Junk Vehicle on Private Property SER0139164	Two unregistered vehicles	1675 The Strand, Reno, NV 89503	Open	Code Enforcement	2026-08-09 18:53:57	
SER0139178	Service Request - Yard issues on private property SER0139178	Tree over sidewalk	420 Terracina Way, Reno, NV 89521	Open	Code Enforcement	2026-08-10 08:07:05	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139182	13201 S Virginia St- Burned RV SER0139182	Per email received Engine 12 responded to a vehicle fire this afternoon and I wanted to request a tow and disposal if possible. The vehicle is a large flatbed truck that may have been some type of RV in an earlier life. It is currently "parked" to the rear of the Marriott Residence Inn at 13201 S. Virginia St. Please let me know if you need anything additional or if this is handled by someone else. Thanks for your time and assistance.	13201 S Virginia St, Reno, NV 89511	Open	Code Enforcement	2026-08-10 08:20:50	
SER0139181	2037 OLYMPIC CIR- Weeds SER0139181	The reporting party advises that this vacant lot is overgrown with weeds and is presenting a fire hazard.	2037 Olympic Cir, Reno, NV 89509	Closed	Code Enforcement	2026-08-10 08:25:29	
SER0139190	5505 S Virginia St- Homeless SER0139190	The reporting party advises that there is a large homeless camp on the property, close to the old Macaroni Grill.		Open	Code Enforcement	2026-08-10 08:40:43	
SER0139211	1105 W 4TH ST- Homeless SER0139211	Homeless camp on the private property, near the Burger King. Individuals are reported to have whips	1105 W 4th St, Reno, NV 89503	Open	Code Enforcement	2026-08-10 09:45:17	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139214	Private Property Issues/Cockroaches/Poderosa HotelSER0139214	Reporting party states there is a cockroach and bed bug infestation at the Poderosa Hotel. They have been speaking to management, and nothing has changed. It has been happening for the last four months and longer. Cockroaches are in the walls and going into the units. No exterminator goes out to the property. Cleaning services are sporadic.	515 South Virginia Street, Reno, NV 89501	Closed	Code Enforcement	2026-08-10 09:55:05	
SER0139217	885 Maplewood - Shed built in setbacksSER0139217	Per Building Compliance Inspector: Route to code enforcement - "The structure (shed) appears to be under 200 sq ft, but appears to be in the setback."	885 Maplewood Dr, Reno, NV 89509	Open	Code Enforcement	2026-08-10 09:55:21	
SER0139224	Service Request - Homeless Concerns on Private PropertySER0139224	Camping and storing property in shopping center. Observed on 8/6, 8/7, and 8/10.	525 Keystone Ave, Reno, NV 89503	Open	Code Enforcement	2026-08-10 10:29:53	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139236	3650 BOYNTON LN- Sewer and other issuesSER0139236	*Referral to Code from the County The reporting party advises that for over 6 weeks, there have been issues with the sewer. Anytime the toilet is used, sewer back ups into the bathtub. The same thing happens when any sink or the shower is used. Issue was reported to management but there hasn't been any response the AC also has not working for over 5 years. The foundation in the kitchen is threatening to cave in. The roof has multiple areas where it leaks.	3650 Boynton Ln, Reno, NV 89502	Open	Code Enforcement	2026-08-10 11:13:32	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139240	Service Request - Litter/garbage/debris on Public PropertySER0139240	Parking Lot - lots of homeless people living in their vehicles. Inside Plant Fitness - very dirty, piles of dirt & dust bunnies through out the gym. Ants in women's bathroom & Red Light Therapy room. Gum stuck inside the drinking faucet. There has not been any vacuuming nor moping of the floors in I a LONG time. I made a complaint through my APP with PF on July 25, 2026. Received a call the next day by mgmt stating they will address my concerns in there next meeting. Its now Aug 10, 2026 and still NOTHING has been done. The dirt still piling up, floors not touched and the machines have lots of dirt & dust bunnies.	10330 N McCarran Blvd, Reno, NV 89503	Closed	Code Enforcement	2026-08-10 11:41:14	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139253	Overflow Trash/Terrace Drive and 15th StreetSER0139253	Reporting party states there is an overflowing dumpster with lots of trash and glass on the ground with a strong smell. Located at Terrace drive and 15th street. Right behind 5115 Virginia st in the alley/street.	570 15th St, Reno, NV 89503	Closed	Code Enforcement	2026-08-10 12:21:20	
SER0139255	501 W Moana Ln #44-WeedsSER0139255	***Referral from the state to Code The reporting party advises that the front yard is overgrown with weeds, which is presenting a fire hazard.	501 W Moana Ln, Reno, NV 89509	Closed	Code Enforcement	2026-08-10 12:23:25	
SER0139262	APN 554-413-14-overgrown weedsSER0139262	APN 554-413-14-overgrown weeds The reporting party advises that this vacant strip is owned by the HOA and is overgrown with weeds, presenting a fire hazard.	432 Antares St, Reno, NV 89506	Open	Code Enforcement	2026-08-10 12:37:17	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139272	Service Request - Rental Property IssuesSER0139272	Since July 1st, I submitted a maintenance request for a leakage coming from my bathroom shower ceiling, week after week I have gone into check-in and follow up with my request since there had not been any support from maintenance to come repair the leak. I have been told by leasing office "it will get done on x day" and then continuously left without any repairs. As time has gone by, the leak has gotten worse to the point that my ceiling is now falling apart. This is a huge risk to my safety and interferes with my ability to shower in my own unit. This is not a humane condition to live in. Recently maintenance did stop by to look at the unit and work on it for bit, only for the leak to continue two days later. It is now August 10th, and the leak had gotten worse and my safety is at risk when I need to shower.	777 E 4th St, Reno, NV 89512	Closed	Code Enforcement	2026-08-10 13:03:16	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139301	1380 Yori- Weeds SER0139301	Large amount of weeds in the front yard, visible from the public right of way	1380 Yori Ave, Reno, NV 89502	Open	Code Enforcement	2026-08-10 14:47:34	
SER0139302	1745 Laiolo Dr- Weeds SER0139302	Large amount of weeds in the front yard, visible from the public right of way	1745 Laiolo Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-10 14:48:21	
SER0139303	1520 Laiolo Dr- trash/debris and vehicles SER0139303	1520 Laiolo Dr- visible from Kietzke- large amount of debris, bags, etc in the backyard, 4 lawnmowers, and an audi	1520 Laiolo Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-10 14:50:45	
SER0139312	4220 Mira Loma- Debris SER0139312	The reporting party advises that there is a large amount of debris in the front yard, visible from the public right of way.	4210 Mira Loma Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-10 15:12:52	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139316	Service Request - Yard issues on private propertySER0139316	The front yard at this property is not being maintained and has been reduced to primarily bare dirt where the landscaping/grass appears to have been removed. There is also an accumulation of dry branches, brush, and other yard debris being stored directly against the house and garage. Please inspect the property for compliance with the City's property maintenance, vegetation, debris, and applicable fire-safety requirements.	11350 Crotone Way, Reno, NV 89521	Open	Code Enforcement	2026-08-10 15:17:47	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139320	Service Request - Yard issues on private propertySER0139320	There is a large accumulation of dry branches and yard debris piled against the fence in the front yard, which appears to present a potential fire hazard. This is a corner lot, and there is also a significant amount of dry/dead vegetation and tall weeds along the exterior side of the fence adjacent to the street and sidewalk. Please inspect the property for compliance with the City's vegetation, property maintenance, debris, and applicable fire-safety requirements.	11330 Crotona Way, Reno, NV 89521	Open	Code Enforcement	2026-08-10 15:24:56	
SER0139328	Service Request - Sidewalk ObstructionSER0139328	Thorn bush vines growing across sidewalk	4010 Bristlecone Ct, Reno, NV 89502	Closed	Code Enforcement	2026-08-10 16:08:12	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139336	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0139336	I am reporting an ongoing garbage and sanitation issue at my apartment building. The designated garbage room is frequently locked or inaccessible. When residents cannot access the garbage room, they leave their garbage bags outside the elevator instead. The elevator is located very close to my apartment, so the garbage is accumulating in the common hallway directly near my home. This creates unpleasant odors and unsanitary conditions and is also a concern for cleanliness and safety in a common area of the building. I have already contacted the building management/administration about this issue, but they have not responded or taken effective action to resolve it. I am requesting that Code Enforcement	1130 E Moana Ln, Reno, NV 89502	Open	Code Enforcement	2026-08-10 17:39:30	

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
		investigate this situation and determine whether the property is being properly maintained and whether the garbage storage and collection arrangements comply with applicable City of Reno requirements. I can provide photographs and documentation showing the garbage, the locked garbage room, and my previous communications with management. Thank you for your assistance.					
SER0139337	Service Request - Debris on Private PropertySER0139337	Trash pile behind the house in the alley. Has been there for a few months. Old vehicle seats, skis, other household items the garbage will not take.	40 Bret Harte Ave, Reno, NV 89509	Open	Code Enforcement	2026-08-10 17:54:04	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139371	Service Request - Nuisance, Not Otherwise ListedSER0139371	NOISE ISSUE. D&S ROLLBACK TOW TRUCK OPERATING BUSINESS OUT OF RESIDENCE. OPERATING TOW TRUCK AT 0130 8/11/2026. LOUD ENGINE. LOUD BACK UP ALARM. NOISE VIOLATION BETWEEN 2200 AND 0600	930 Gordon Ave, Reno, NV 89509	Open	Code Enforcement	2026-08-11 07:54:23	
SER0139384	750 S Meadows- RV SER0139384	The reporting party advises that there is an occupied RV parked on this property, behind Smith's.	750 S Meadows Pkwy, Reno, NV 89521	Open	Code Enforcement	2026-08-11 08:33:10	
SER0139392	1230 Radford DrSER0139392	The reporting party advises that they haven't been able to use any water for about a week due to the sewer backing up into the sinks, toilets, etc any time the water is turned on.	1230 Radford Dr, Reno, NV 89511	Open	Code Enforcement	2026-08-11 09:08:29	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139424	Suspicious vehicle -750 South Meadows PkwySER0139424	I have reported this vehicle this morning at 8am. As of 10am it is still here. It looks like someone is living in it and it is parked behind the Smith's shopping center at 750 South Meadows Parkway in Reno. There is a bunch of trash around the vehicle. It is parked close to our gated community. Please see pictures attached. Sent from my iPhone	750 S Meadows Pkwy, Reno, NV 89521	Closed	Code Enforcement	2026-08-11 10:22:25	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139466	Code Determination 1410 BridgewoodSER013946 6	Supplemental exterior-lighting complaint: This photograph documents two separate exterior lights associated with the ADU. My concern is specifically light trespass and glare onto the adjoining property. As shown in the photograph taken from my property, the exterior lighting is directly visible and illuminating toward my backyard. Please inspect both fixtures for compliance with Reno's exterior-lighting requirements, including fixture shielding, orientation, and illumination beyond the property boundary. The false fence behind the shared fence on thier side of property at 1410 Bridgewood Lane isnt a fence at all. They are planter boxes made from pine. Regarding the secondary fence/screening structure: My remaining concern is	1410 Bridgewood Ln, Reno, NV 89503	Open	Code Enforcement	2026-08-11 12:43:51	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		fire safety. There is a second wooden screening/fence structure installed behind the existing fence along the south side of our property. It appears to consist of ordinary wood with burlap or similar combustible fabric attached to it. I am not aware of either material being fire-retardant or approved as a fire-resistant screening material. This location receives intense direct sun and is immediately adjacent to our residence. The exterior surface of our home becomes extremely hot during summer conditions. My concern is that this additional wood-and-burlap structure creates an unnecessary combustible fuel source along the property line and could increase the potential for fire spread toward our residence. I am requesting that the City determine whether					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		this secondary screening structure complies with the applicable building and fire codes, including requirements concerning combustible materials, fire separation, placement relative to structures/property lines, and whether the structure itself was properly permitted or approved. I am not making a determination that it violates the fire code; I am specifically requesting that the appropriate City or Fire Prevention official make that determination and document the finding. Thank you Kris Prater & Clarissa McIntyre 1420 Bridgewood Ln, Reno, NV 89503					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139470	Fw: update request lighting code and fire code.SER0139470	Please see below. Lauren Morris Chief Deputy City Clerk City Clerk's Office 775-334-2030 (o) or 775-772-5745 (c) MorrisL@Reno.Gov 1 E. First St., Reno, NV 89501 Reno.Gov [http://www.reno.gov/] Connect with us: [https://www.facebook.com/cityofreno] [https://twitter.com/cityofreno] [https://www.instagram.com/cityofreno/] [http://linkedin.com/company/city-of-reno] [https://www.tiktok.com/@cityofrenonv] From: Kris Prater <ltkrisp@gmail.com> Sent: Monday, August 10, 2026 10:53 PM To: City Clerk <CityClerk@reno.gov>; Code Enforcement Admin	1410 Bridgewood Ln, Reno, NV 89503	Closed	Code Enforcement	2026-08-11 12:55:55	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		<CodeEnforcementAdmin@reno.gov>; RFD WUI <RFDWUI@reno.gov>; Kris Prater <ltkrisp@gmail.com> Subject: update request lighting code and fire code. Supplemental exterior- lighting complaint: This photograph documents two separate exterior lights associated with the ADU. My concern is specifically light trespass and glare onto the adjoining property. As shown in the photograph taken from my property, the exterior lighting is directly visible and i This message needs your attention This is a personal email address. You've never replied to this person. CGBANNERINDICATO R					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Supplemental exterior-lighting complaint: This photograph documents two separate exterior lights associated with the ADU. My concern is specifically light trespass and glare onto the adjoining property. As shown in the photograph taken from my property, the exterior lighting is directly visible and illuminating toward my backyard. Please inspect both fixtures for compliance with Reno's exterior-lighting requirements, including fixture shielding, orientation, and illumination beyond the property boundary. The false fence behind the shared fence on thier side of property at 1410 Bridgewood Lane isnt a fence at all. They are planter boxes made from pine. Regarding the secondary fence/screening structure: My remaining concern is					

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		fire safety. There is a second wooden screening/fence structure installed behind the existing fence along the south side of our property. It appears to consist of ordinary wood with burlap or similar combustible fabric attached to it. I am not aware of either material being fire-retardant or approved as a fire-resistant screening material. This location receives intense direct sun and is immediately adjacent to our residence. The exterior surface of our home becomes extremely hot during summer conditions. My concern is that this additional wood-and-burlap structure creates an unnecessary combustible fuel source along the property line and could increase the potential for fire spread toward our residence. I am requesting that the City determine whether					

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		this secondary screening structure complies with the applicable building and fire codes, including requirements concerning combustible materials, fire separation, placement relative to structures/property lines, and whether the structure itself was properly permitted or approved. I am not making a determination that it violates the fire code; I am specifically requesting that the appropriate City or Fire Prevention official make that determination and document the finding. Thank you Kris Prater & Clarissa McIntyre 1420 Bridgewood Ln, Reno, NV 89503					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139472	Fw: New Voicemail from WIRELESS CALLER 17757226637SER0139472	Political signs along Veterans, close to Mira Loma City of Reno jurisdiction. Thank you! From: Vonage Business <donotreply@vonage.com> Sent: Tuesday, 11 August 2026 12:42:13 To: Code-Enforcement <Code-Enforcement@washoe-county.gov> Subject: New Voicemail from WIRELESS CALLER 17757226637 Hi Code Enforcement (Ext. 6106), You have a new voicemail WIRELESS CALLER (17757226637) Received at Code Enforcement on Tuesday, Aug 11 2026 12:42 PM (41 seconds) Your voicemail is attached. To review the voicemail, launch your mobile or desktop If you have any	6800 Pembroke Dr, Reno, NV 89502	Open	Code Enforcement	2026-08-11 12:58:46	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		questions, please visit our support site<https://url.usb.m.mimecastprotect.com/s/Rmd2CxoW2QhRzX2RuYiEGhyS3pT?domain=urldefense.com>. Regards, The Vonage Business Communications Team					
SER0139499	Falling tree fire hazardSER0139499	APN 015-303-12 I live in the BROOKTREE Apartments right behind my apartment building. There is a falling tree in real bad fire hazard, and one of the branches are aiming towards my house about to fall. My address is 2401 Harvard Way where the following tree is Off of snowbird lane and kietzke ln in the alleyway Sent from Yahoo Mail for iPhone	2401 Harvard Way, Reno, NV 89502	Open	Code Enforcement	2026-08-11 14:09:46	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139500	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0139500	Lots of furniture has been accumulated over a year, and homeless people keep putting the furniture on Ndot side. We had a fire going on with the old furniture at Ndot side like 3 days ago.	1436 E 9th St, Reno, NV 89512	Open	Code Enforcement	2026-08-11 14:12:44	
SER0139503	Service Request - Yard issues on private propertySER0139503	tree overhanging sidewalk	11535 Rivolli Dr, Reno, NV 89521	Open	Code Enforcement	2026-08-11 14:25:39	
SER0139504	Service Request - Yard issues on private propertySER0139504	tree over sidewalk	390 Bulluno Dr, Reno, NV 89521	Closed	Code Enforcement	2026-08-11 14:26:36	
SER0139517	650 Record - DumpsterSER0139517	***Request for a return phone call from a supervisor: 775-223-6748 Reporting party advises that the dumpsters were left out all night. Ongoing issue at the location	650 Record St, Reno, NV 89512	Open	Code Enforcement	2026-08-11 14:57:58	
SER0139530	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0139530	REQUEST FOR CODE ENFORCEMENT INSPECTION – PROPERTY MAINTENANCE, DUMPSTER ENCLOSURE & SANITATION CONCERNS	1301 Tonopah St, Reno, NV 89509	Open	Code Enforcement	2026-08-11 15:32:01	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139531	Idling trucks at Smart n Final SER0139531	Reno Public Market. The Smart n Final has continued allowing giant semi trucks to just hang out, idling. All day and randomly throughout the night I have started noticing an increase of semi trucks using this area on casazza behind smart n final as a truck stop rest area. In this case, yesterday and all last night, this JB Hunt truck was here...again.. Each week this truck just parks across the street from our houses and idles all day....using this area as a rest stop because smart n final says nothing. He files for hours at a time. Stays overnight, idling for chunks of time... The rumbling is offensive but not as bad as the toxins emitted from the cancerous diesel fumes. I don't think he even has business here..I have seen security approach him a few times after I call to complain, forcing	365 E Plumb Ln, Reno, NV 89502	Open	Code Enforcement	2026-08-11 15:38:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		him to eventually to leave. But he usually comes back and parks in one of the areas for 'loading'.. like he is doing a delivery. But it's 3am....everything is closed.					
		Nothing has been done to improve this toxic cancerous pollution zone. It's gotten way worse over past 10 years to where I can't go outside in my front yard because of semi truck diesel pollution being so intense. I am having to sell my house as a result to protect my health.					
		***This is residential, our air is precious. Fires already burn around us thick with toxins so this is not helping! There has to be some sort of regulation on idling semi trucks....as it is a major health hazard.					
		Please tell Smart n Final to put a sign "NO IDLING". This is a common practice in many combined zoning					

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		neighborhoods. They can put the signs next to the "no deliveries before 6 or after 9" signs. Any help greatly appreciated. Sincerely, Dana Wolff Sent from my iPhone					
SER0139544	Service Request - Park Issues - Trash, Vegetation, Lighting, Turf, RepairsSER0139544	Lot to the North of Vintage at the Crossing, 55× living facility still has 4-7ft tall grasses that needs to be cut because of fire danger. I saw a resident of the 55+ community smoking right at the boundry of the open lot. Please make the empty lot owner cut that mess down.	11565 Old Virginia Rd, Reno, NV 89521	Open	Code Enforcement	2026-08-11 16:45:33	
SER0139549	More pictures, rotten treeSER0139549	APN 015-303-12 Sent from Yahoo Mail for iPhone Here's some more photos of the tree And dry brush all over the ground that big branch is swinging back-and-forth towards my apartment		Closed	Code Enforcement	2026-08-11 17:39:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139563	Service Request - Rental Property IssuesSER0139563	They installed a window that was not made to open which a fire hazard. Infested with roof rats and rat feces. Strom drains that don't drain. Only have one mailbox for this residency because they have been renting down stairs and upstairs. The owner have it listed has a 4 bedroom but really it two bedroom one bathroom upstairs and 2 bedroom one bathroom downstairs. The foundation is sinking one on side of the house. No screens on all the windows and the windows are almost a 100 years old because the house it almost a 100 years old. The roof over the house is rotted out our is for termites and whatever insects are up there. afraid to look on the attic because we hear rats everywhere.	766 West St, Reno, NV 89503	Open	Code Enforcement	2026-08-11 20:15:18	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139583	South Meadows/ veterans pkwy- Noise SER0139583	165-322-40 Per Voicemail Yes. Hi I'm calling in regards to an issue with noise ordinance. There's a new sub, a new development, being built lenar housing at thales Valley. Down off, South Meadows and Veterans Parkway. The workers are working well into the evening. Um, I've experienced workers working past 7:30 at night. I've caught a few working at 11 oclock at night. Um, they're working weekends, both Saturday and Sunday starting before 6:00 a.m., and it's becoming a real nuisance. Um, I just want to report this. I hope we can get this resolved soon and once again it's lenar housing out to South Meadows and Veterans Parkway. Thank you.		Open	Code Enforcement	2026-08-12 08:31:56	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139600	3550 South Hampton-Debris SER0139600	The reporting party states that the property located at 3550 South Hampton has an ongoing construction project. The reporting party is concerned about a potential fire hazard due to large piles of yard debris, including pine needles, accumulating near the fence.	3550 South Hampton Dr, Reno, NV 89509	Open	Code Enforcement	2026-08-12 10:00:22	
SER0139602	Service Request - Nuisance, Not Otherwise ListedSER0139602	Illegal dumping into a waterway and public right of way.	2341 W 4th St, Reno, NV 89523	Open	Code Enforcement	2026-08-12 10:02:12	
SER0139607	6578 Valleywood - Political sign issueSER0139607	The reporting party advises that there is a large "Trump" poster up above the garage, which they believe should be removed as the election is over.	6578 Valley Wood Dr, Reno, NV 89523	Closed	Code Enforcement	2026-08-12 10:23:18	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139616	2045 S Virginia- Homeless Concerns SER0139616	The reporting party states there is an ongoing issue involving a homeless encampment near the dumpster by the Jersey Mike's location currently under construction, adjacent to the property at 2045 S. Virginia St. Approximately five individuals are reportedly staying at the encampment. The individuals frequently enter the nearby apartment complex, where they reportedly sleep, urinate, and use the property's electrical outlets to charge their phones.		Closed	Code Enforcement	2026-08-12 10:50:19	
SER0139640	1175 Berrum Ln- Unit 1SER0139640	The reporting party advises that there was a significant water leak due to a water pipe leak. The tenant called the property manager, who advised that they could not do anything to help with this. The unit was flooded and there was significant damage done. The unit at this point doesn't seem habitable.	1175 Berrum Ln, Reno, NV 89509	Closed	Code Enforcement	2026-08-12 12:39:49	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139650	200 S center st Apt 307- No ac in unitSER0139650	The reporting party states that they have been without air conditioning in their unit at 200 S. Center St., Apt. 307, for over 20 days. The property manager is aware of the issue and reportedly ordered a replacement part, but the part never arrived. The reporting party states that there has been ongoing back-and-forth regarding the AC issue, but the problem remains unresolved. Follow up: 702-339-6444		Closed	Code Enforcement	2026-08-12 13:50:24	
SER0139655	3485 Lakeside Dr- Building 5, apt 110SER0139655	The reporting party advises that there is a cockroach infestation at this unit. Property management was notified on June 15th and the issue hasn't been resolved or solutions provided.	3485 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-08-12 14:09:56	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139661	Service Request - Nuisance, Not Otherwise ListedSER0139661	This is my 3rd request to have something done with the dumpster next door to me. It stinks, the lids are never closed, reaches overflowing capacity 2 days before pickup. This has caused a rodent and insect infestation on my property. I never had a rat problem until now. I shouldn't have to spend money to resolve an issue that is someone else's neglect . It is as unsanitary as it gets. Because the smell is so atrocious I am unable to be in my yard and enjoy the day. No one that I know loves the smell of rotten garbage on an extremely hot day. Please have the proper authority on this case and resolve the issue ASAP so I and others may enjoy the rest of the summer.	1630 Locust St, Reno, NV 89502	Open	Code Enforcement	2026-08-12 14:35:26	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139691	Service Request - Litter/garbage/debris on Public PropertySER0139691	140-212-12 Recurring off-leash dog activity and substantial accumulation of dog feces along the Steamboat Creek/wetlands trail corridor at approximately 39.418833, - 119.740598, immediately adjacent to Palomino Apartments at 1160 Damonte Ranch Parkway. The same dog is repeatedly allowed to run off leash along the creek bank, and the owner (a resident in Palomino Apartments unit 2017) does not appear to be removing the feces. There is a significant accumulation of animal waste immediately adjacent to the creek area next to the trail. Please investigate the condition and determine the responsible City department/property manager. I am particularly concerned about the accumulation		Open	Code Enforcement	2026-08-12 18:43:54	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		of animal waste immediately adjacent to the waterway and wetlands. I am requesting that this report remain anonymous because I have concerns about potential retaliation from the nearby resident.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139697	Illegal signSER0139697	This business is placing its A-frame advertising sign approximately 40 feet away from its business at the corner, rather than directly adjacent to its storefront. The sign is in the public sidewalk/right-of-way and uses an arrow to direct customers down the street. Please determine whether this off-premises sign placement complies with Reno's sign regulations. Corner Virginia and st Lawrence Thank you, Spencer Shea Owner at Homegrown Gastropub (775) 232-9783 homegrowngastropub@gmail.com	18 Saint Lawrence Ave, Reno, NV 89501	Open	Code Enforcement	2026-08-12 19:57:46	
SER0139707	Service Request - Rental Property IssuesSER0139707	Roach infestation	301 Gentry Way, Reno, NV 89502	Open	Code Enforcement	2026-08-13 07:24:01	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139742	6655 Broadridge- Dog fecesSER0139742	The reporting party states that the property located at 6655 Broadridge Dr. has an accumulation of dog feces, resulting in a strong odor. The dogs are also reportedly causing damage to the property's fence. This complaint was referred by Washoe County Animal Services. Follow-Up Contact775-527-5001 (owner of this property 2405 Gatewood Dr.) The reporting party states that they are the owner of the property and is requesting a site visit so they can view and assess the reported issues.	6655 Broadridge Ct, Reno, NV 89523	Closed	Code Enforcement	2026-08-13 10:21:12	
SER0139752	Service Request - Yard issues on private propertySER0139752	4320 Acadia Way & 4115 Snowshoe Ln - low hanging tree branches are hitting/blocking street for school buses. (voicemail from WCSD received at M&O)	4320 Acadia Way, Reno, NV 89502	Open	Code Enforcement	2026-08-13 11:00:38	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139754	APN 024-140-20- Illegal camping SER0139754	The reporting party advises that there are multiple unregistered Rv/trailers in the back parking lot, behind the Elk's Lodge. Trailers are unoccupied during the day but are occupied in the early evenings		Open	Code Enforcement	2026-08-13 11:06:25	
SER0139764	13250 Mount Hood-Washer/Dryer SER0139764	The reporting party advises that a washer and dryer have been left out by the property owner in front of this house for over a week	13250 Mount Hood St, Reno, NV 89506	Open	Code Enforcement	2026-08-13 11:29:05	
SER0139780	395 Cortono Dr- Bike jumpSER0139780	The reporting party advises that this property keeps a bike jump out in the street and also parts of it on the sidewalk and it's left out 24/7	395 Cortono Dr, Reno, NV 89521	Open	Code Enforcement	2026-08-13 12:41:38	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139784	155 Sky Valley Dr- S Building Unit S203SER0139784	The reporting party advises that there has been a chronic issue with cockroaches, which is impacting the entire building. Multiple requests have been sent to the property management but there hasn't been communication with what current progress looks like. Reporting party is concerned that the unit might not be habitable.	1555Q Sky Valley Dr, Reno, NV 89523	Open	Code Enforcement	2026-08-13 12:56:32	
SER0139788	Service Request - Debris on Private PropertySER0139788	Accumulation of shopping carts and trash on the property.	3295A S Virginia St, Reno, NV 89502	Open	Code Enforcement	2026-08-13 13:05:58	
SER0139792	4115 SNOWSHOESER0139792	4115 Snowshoe Ln - low hanging tree branches are hitting/blocking street for school buses. (voicemail from WCSD received at M&O)	4115 Snowshoe Ln, Reno, NV 89502	Open	Code Enforcement	2026-08-13 13:24:40	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139806	FW: A new Service Request has been created [Request ID #208393] (Tree/Weeds Obstructing County Roads or Sidewalks) - City of RenoSER0139806	Washoe County, NV A new service request has been filed. Service Request Details ID 208393 Date/Time 8/13/2026 1:58 PM Type Tree/Weeds Obstructing County Roads or Sidewalks Address Area - Washoe County Origin Control Panel Comments Washoe311 voicemail Caller Tori Holes (caller id 309-648-9795) is calling to report a Tree and Shrubs blocking a school crosswalk at Mayberry and Waterpark Way in Reno. This is close to Roy Gon Elementary School. Submitted an online report a week ago.	4040 Willowsprings Dr, Reno, NV 89519	Open	Code Enforcement	2026-08-13 14:02:26	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139807	Service Request - Junk Vehicle on Private PropertySER0139807	Two junk vehicles on private property. They relocated the vehicles from the street onto the private property. It is easily visible from public view.	1675 The Strand, Reno, NV 89503	Closed	Code Enforcement	2026-08-13 14:04:06	
SER0139812	Service Request - Homeless Concerns on Private PropertySER0139812	Encampments and debris on APN 001-272-41.	10450 N McCarran Blvd, Reno, NV 89503	Open	Code Enforcement	2026-08-13 14:22:48	
SER0139819	390 Gentry trailer 22- Trash bins SER0139819	The reporting party states that the owner of trailer #22 at 390 Gentry routinely leaves their trash bins outside and near the fence. The reporting party believes this is attracting cockroaches, which are migrating onto neighboring properties. They also report an ongoing unpleasant odor coming from the area. Follow up : 925-329-5419	390 Gentry Way, Reno, NV 89502	Open	Code Enforcement	2026-08-13 14:47:15	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0139849	Service Request - Debris on Private PropertySER0139849	there is a mattress, jet ski, wrecked car, flat trailer with junk on it. Plastic containers I would say for gas plus other junk. There is a bunch of junk. They cleaned it up last when were given notice then they started collecting again. They are a nuisance and I would say this also a safety issue.	12160 Camel Rock Dr, Reno, NV 89506	New	Code Enforcement	2026-08-13 17:44:40	